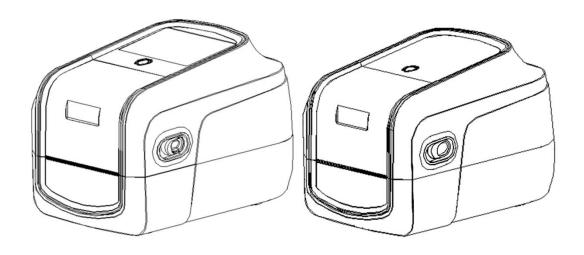


GA-2408T / GA-3406T / Series

THERMAL TRANSFER / DIRECT THERMAL APEX LABEL PRINTER

USER'S MANUAL



Agency Compliance and Approvals



EN 55032, Class A EN 55024

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



FCC part 15B, Class A

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

WARNING

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Environmental protection



Do not dispose of this product in an unsorted public trash can. You should recycle this product according to local regulations.

For more information, please browse our website: http://www.gainscha.com.tw

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1. Introduction

1.1 Product Introduction

Thank you very much for purchasing Gainscha bar code label printer.

The T series printer features the single motor that is capable of handling a large capacity of 300 meters ribbon and large rolls of media inside its sleek design. If the 5" interior label capacity is not enough, simply add an external media roll mount and the GS series can easily handle 8" OD rolls of labels designed for expensive industrial label printers.

To meet the various printing requirements, T series provides different memory capacity.

Moreover, T series have optional peel-off and cutter kits for users to purchase. The movable black mark sensor design can accept a wide range of label media. All of the most frequently used bar code formats are included. Fonts and bar codes can be printed in any one of the four directions.

The T series printer is built-in the flexible firmware design, user can download various printer commands to perform the work. Please refer to the types of printer commands supported in the specifications. By integrating rich features, it is the most cost-effective and high-performance printer in its class!

To print label formats, please refer to the instructions provided with your labeling software, available on Gainscha website http://www.gainscha.com.tw

Applications

o Manufacturing & Warehousing o Healthcare **Work in Progress Patient Identification** Item Labels Pharmacy Specimen Identification Instruction labels Agency labels o Retail Marking Compliance labels **Price tags Logistics management** Shelf labels labels Jewelry tags **Electronics labels** Asset management labels o Parcel Post Care labels Shipping/ Receiving Labels o Small Office/ Home Office

1.2 Product Features

1.2.1 Printer Standard Features

PRINTER MODEL	GA-2408T	GA-3406T	GA-2408T	GA-3406T
Grade	Standard	Standard	Empower	Empower
Resolution	8dots/mm(203DPI)	12dots/mm(300DPI)	8dots/mm(203DPI)	12dots/mm(300DPI)
Printing Method		Thermal Transfer 8	ያDirect Thermal	
Max. print speed	203mm(8")/second	152mm(6")/second	203mm(8")/second	152mm(6")/second
Max. print width	104 mm (4.1")	108.4 mm (4.27")	104 mm (4.1")	108.4 mm (4.27")
Max. print length	25,400 mm (1,000")	11,430 mm (450")	25,400 mm (1,000")	11,430 mm (450")
Enclosure		Clamshell with dou	ble-walled plastic	
СРИ		400 MHZ, 32	bits, ARM9	
Memory RAM		128 MB S	DRAM	
Memory ROM	128 MB Flash Memory			
Interface	USB 2.0 High Speed 480Mbps			
	USB Host 2.0, for	scanner or PC keyboard		
	Internal Ethernet 10/100Mbps			
	• RS-232			
	Internal Bluetooth 4.0 (factory option)			
	Internal WiFi (factory option)			
Real Time Clock	Standard			
Buzzer	Standard			
Dealer options	Guillotine cutter (full cut and partial cut)			
	Guillotine cutter for Linerless thermal label			
	• Peeler			
Sensors	Head open sensor, Ribbon end sensor, Reflective sensor (moveable), Transmissive			
	sensor (moveable	e)		

	Guillotine cutting system with a peel-off sensor			
Power	External universal switching power supply			
	Input: AC 100-240V, 2.5	5A, 50-60Hz, Output: DC	24V, 2.5A, 60W	
User Interface	1 power switch		1 power switch	
	1 button (Feed)		• 1 button (Feed))
		ue, Error red, Ribbon	• 1 LEDs (Press-k	rey white)
	green, Communio	cation orange, Press-	4.3" TFT-LCD 4 Capacitive touch	80x272 dots with ch panel
Internal fonts	8 alpha-numeric	oitmap fonts		
	True type font en	gine (need download sc	alable font file)	
1D Barcode	Code 11, Code 39, Code 93, Code 128 (subsets A, B, C), UPC-A, UPC-E, UCC-128, Codabar, EAN/JAN-8, EAN/JAN-13, Interleaved 2 of 5, ITF14, MSI Pleassy, PostCode, Telepen			
2D Barcode	QR Code, Micro QR Code, PDF417, Micro PDF417, MaxiCode, Aztec Code, Data Matrix			
Rotation	Font and barcode support 0, 90, 180, 270 degree			
Printer language	Compatible to TSPL, EPL, ZPL II, DPL			
Ribbon	300 M long, max. OD 67 mm, 1" core (ink coated outside)			
Ribbon width	30 mm ~ 110 mm (1.18" ~ 4.3")			
Media type	Continuous, die-cut, black mark, fan-fold (outside wound), Linerless Thermal Label			
Media width	20~ 118 mm (0.7" ~ 4.6")			
Media thickness	0.06~0.254mm (2.36 ~ 10 mil)			
Media core	25.4 mm (1")			
diameter				
Label roll capacity	127 mm (5") OD			
Label length	5 ~25,400 mm	5 ~11,430 mm	5 ~25,400 mm	5 ~11,430 mm
	(0.2" ~ 1,000")	(0.2" ~450")	(0.2" ~ 1000")	(0.2" ~450")
Physical	280mm(L)*190mm(W)*198.3mm(H)			
dimension				

Safety regulation	FCC Class A, CE Class A, CCC, BIS, CB
Environment	Operation: 5 ~ 40°C, 25 ~ 85% non-condensing
condition	Storage: -40 ~ 60°C, 10 ~ 90% non-condensing
Environmental concern	Comply with RoHS, REACH, WEEE
Accessories	Windows labeling software CD diskQuick start guide
	USB cablePower cord
	 1" ribbon spindle x 2 for 300M ribbon External universal switching power supply

1.2.2 Printer Optional Features

Product option feature	User	Dealer	Factory
	options	options	options
Peeler module		0	0
Regular full cut cutter (Guillotine cutter)		0	0
Media thickness: 0.06~0.19 mm			
Media type: receipt and label liner w/o glue			
Regular full/partial cutter (TextileCare Cutter)		0	0
linerless cutter		0	0
Internal Bluetooth module		0	0
Internal WIFI module		0	0
Internal Bluetooth and WIFI module		0	0

NOTE: Except for the linerless cutter, all regular/heavy duty/care label cutters DO NOT cut on media with glue.

2. Operations Overview

2.1 Unpacking and Inspection

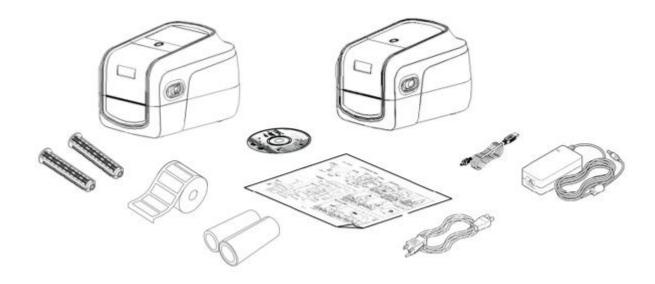
This printer has been specially packaged to withstand damage during shipping. Please carefully inspect the packaging and printer upon receiving the bar code printer. Please retain the packaging materials in case you need to reship the printer.

Unpacking the printer, the following items are included in the carton.

- One printer unit
- One quick installation guide
- One power cord
- One external universal switching power supply

- One USB interface cable
- 1inch core ribbon shaft for 300m ribbon
- One sample ribbon and Label roll
- One Windows labeling software/Windows driver CD disk

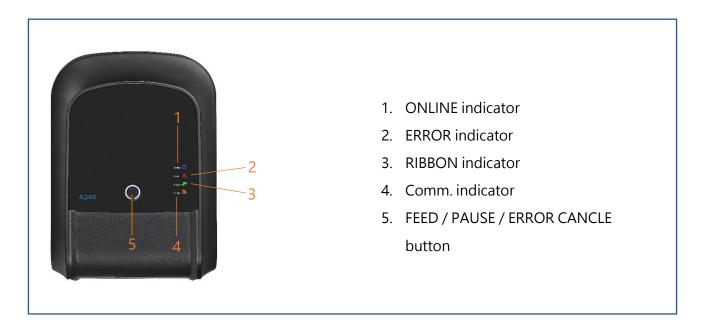
If any parts are missing, please contact the Customer Service Department of your purchased reseller or distributor.



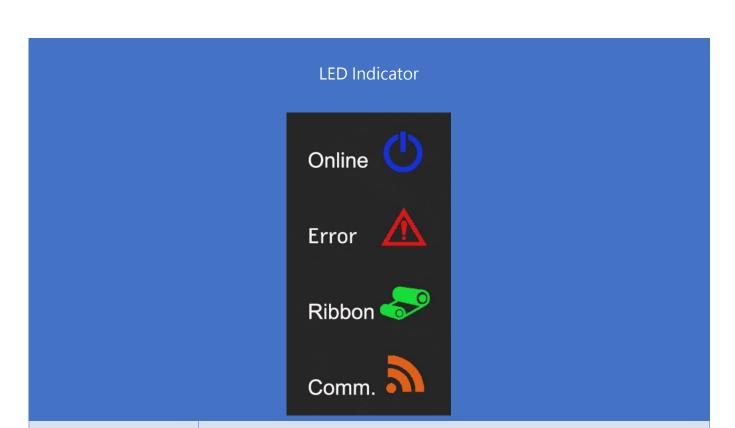
2.2 Printer Overview

2.2.1 Front View

GA-2408T · GA-3406T Series(Contains LED indicator's function introduction)



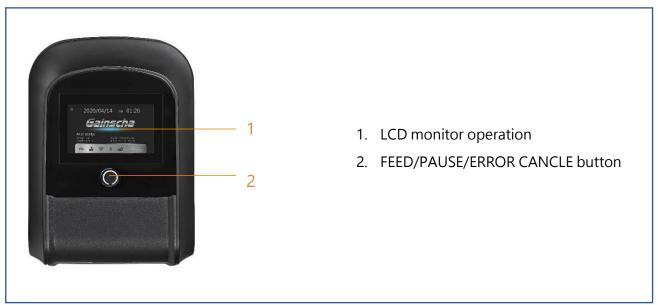
Operation buttons		
Buttons	Function	
FEED / PAUSE / ERROR	In the ready state, press this button, the printer will spit a sheet	
CANCLE button	of paper, in the printing state, press this button, the printer will	
	stop immediately, in the error state, press this button, the	
	printer will cancel the error state and restore printing function.	



Event	Description
Thermal transfer mode	Blue(ONLINE) and Green(RIBBON) solid, and the device is ready to use.
ready	
Direct thermal mode	Blue(ONLINE) solid, and the device is ready to use.
ready	
Open cover	When the cover is open, a beep sound will be made, and Blue(ONLINE),
	Red (ERROR), and Green(RIBBON) will flash.
PAUSE	Press the PAUSE button. When the Blue(ONLINE) flash, the printer will
	pause.
FEED	Press the FEED button to print as per demand, Blue(ONLINE) will flash.
Out of paper	When out of paper, a beep sound will be made, and Red(ERROR) flash

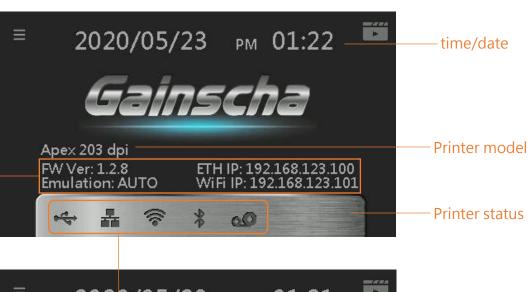
Out of ribbon	When out of ribbon, a beep sound will be made, and Red(ERROR)
	solid · Green(RIBBON) flash
Label gap/black mark	When label gap/black can't be found, a beep sound will be made, and
error	Red(ERROR) Blue(ONLINE) flash
Cutter error	When cutter can't be found, a beep sound will be made, and
	Blue(ONLINE) · Red(ERROR) Both flash alternately, flash with
	Green(RIBBON)
Print head overheated	When print head overheated ,a beep sound will be made, and
	Blue(ONLINE)and Red(ERROP) alternately flash
Other errors	When other errors ,a beep sound will be made, and Red(ERROP) and
	Green(RIBBON) alternately flash
Ethernet ready	When the RJ45 network cable is plugged in and the connection is
	normal, the Orange(COMM) flash
WIFI ready	When the WIFI's AP or STA mode is connected, the orange(COMM)
	solid
Ethernet +WIFI ready	When the RJ45 network cable is plugged in, and the connection is
	normal, and the WIFI's AP or STA mode is connected, the orange
	(COMM) will be solid for 2 seconds and the orange(COMM) flash.

GA-2408T · GA-3406T Series (Contains LCD monitor operation introduction)



FE Ver: printer firmware version
Emulation: Simulation instruction category
ETH IP: Ethernet IP address

WIFI IP: Wi-Fi IP address





Operation buttons		
Buttons	Function	
FEED / PAUSE / ERROR	In the ready state, press this button, the printer will spit a sheet	
CANCLE button	of paper, in the printing state, press this button, the printer will	
	stop immediately, in the error state, press this button, the	
	printer will cancel the error state and restore printing function.	

Main page icons

Indicated icon	Indication
-	Ethernet is connected
	Wi-Fi device is ready
*	Bluetooth device is ready
•	USB HID is connected · ex: USB scanner · USB keyboard
00	Thermal transfer mode · use ribbon function

2.2.2 Interior View all Series (Contains Eco-friendly printing solutions introduction)

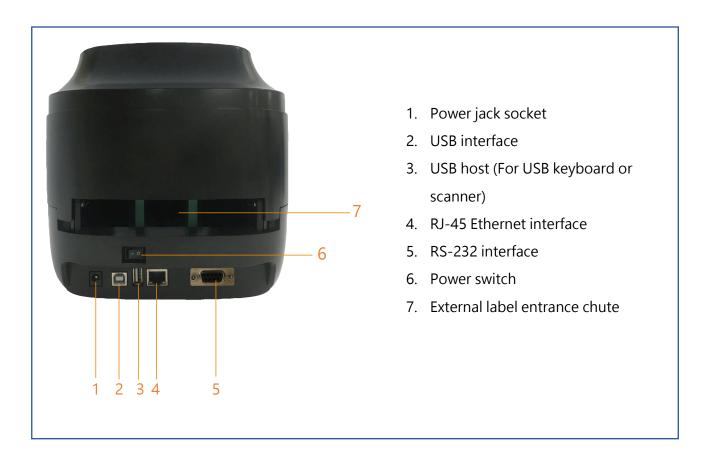


Eco-friendly printing solutions introduction Used for printing on linerless label, which saves consumables and improves the environment. application Linerless Label vs Standard Label Gainscha ainscha Linerless Label Standard Label Benefits of using linerless labels More labels per roll-increase of 30-40% No liner waste removes the risk of injury through slippage Less waste disposal translates to less carbon emission Reduced transportation costs Supports a lower carbon footprint Less storage space required

2.2.3 Front View (All Series)



2.2.4 Rear View (All Series)



3. Setup

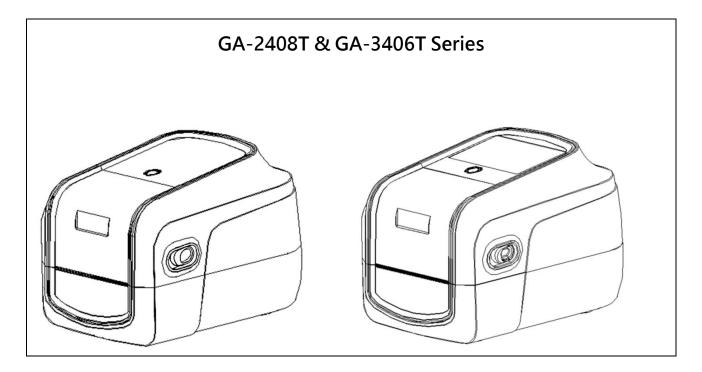
3.1 Setting up the Printer

Place the printer on a flat, secure surface, then follow the steps below:

- 1. Plug the power cord into the AC power cord socket at the rear of the printer. Then, plug the other side into a properly grounded power outlet.
- 2. Connect the printer to the computer with the provided USB cable.
- 3. Push the power switch on "-" side to open the power of printer.

NOTE:

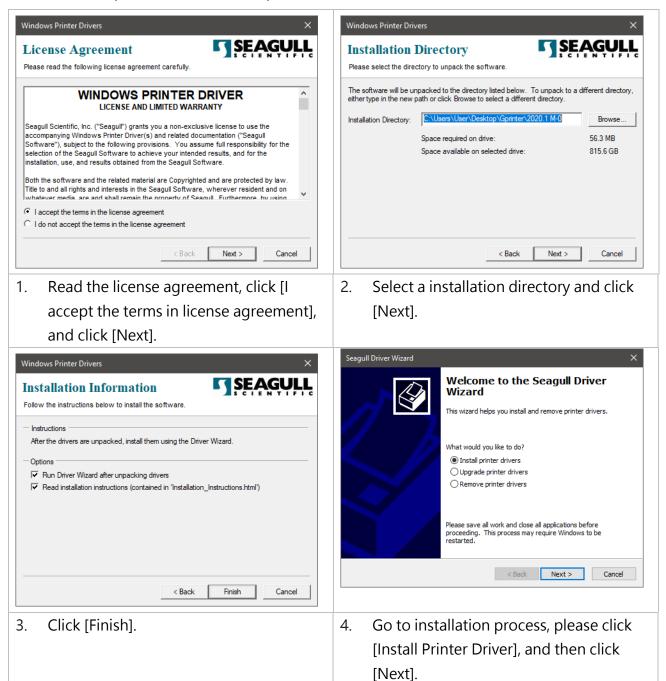
- * Please switch OFF printer power prior to plugging in the power cord to printer power jack.
- * The interface picture here is for reference only. Please refer to the product specification for the interfaces availability.

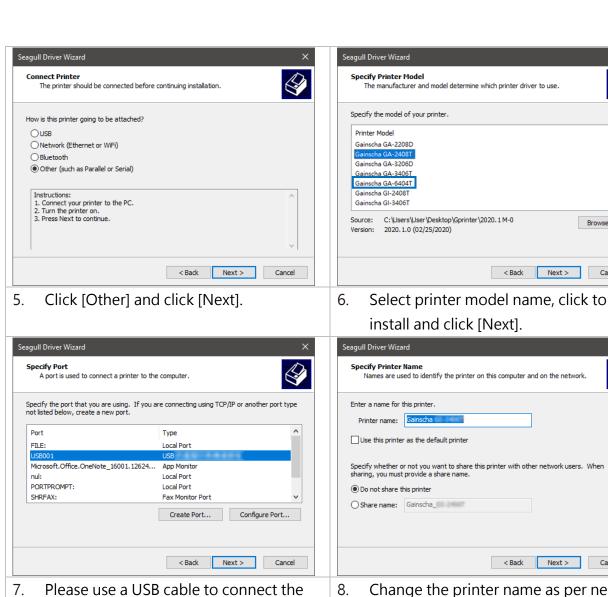


3.2 Install Printer Driver (All Series)



(GA-2408T/GA-3406T)





Change the printer name as per need, and click [Next].

Successfully

Browse...

< Back Next > Cancel

< Back Next > Cancel

Seagull Driver Wizard Completed

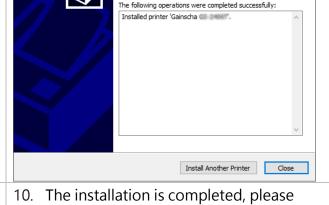
corresponding USB interface, and click

Seagull Driver Wizard

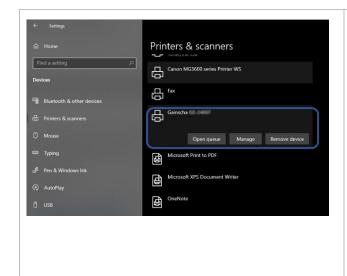


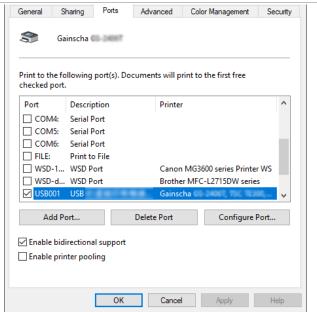
printer to the computer, click the

[Next].



click [Close].

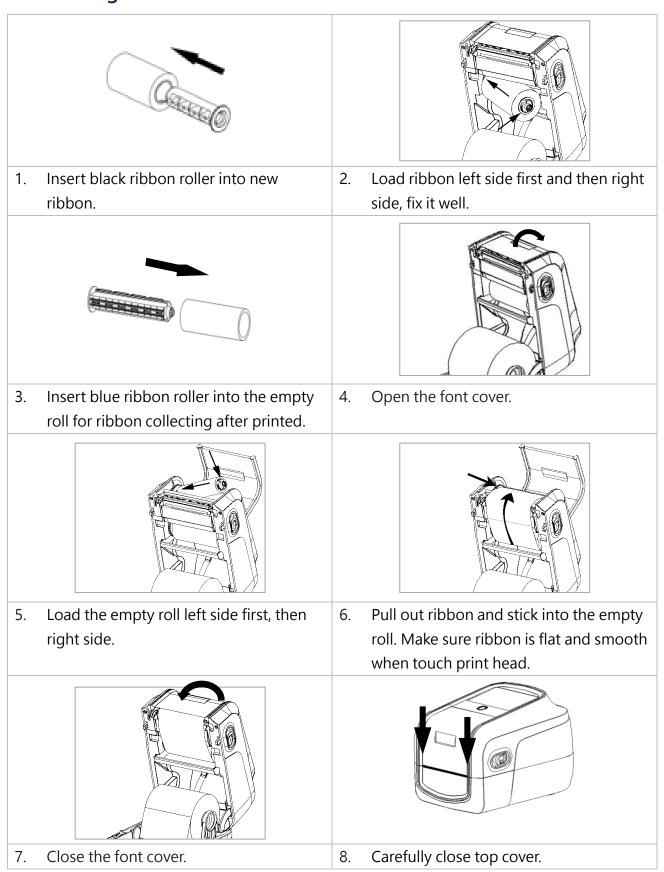




- 11. Users can check whether the installation is completed through the following ways:
 - a. If Windows 10, check from [Windows Settings] → [Devices] → [Printers and Scanners].
 - b. Check from [Control Panel] → [Devices and Printers].

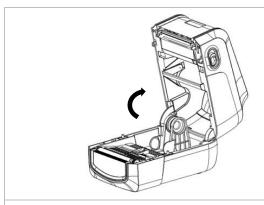
- 12. Users can change printer interface through the following ways:
 - a. In Windows 10, [Windows Settings] → [Printers and Scanners] → [Devices] → select the corresponding printer model → [Management] → [Printer Content] → [Port] to change different USB port / COM port as per need.
 - b. From [Control Panel] → [Devices and Printers] → select the corresponding printer model → right-click → [Printer Content] → [Port] to modify it.

3.3 Loading the Ribbon

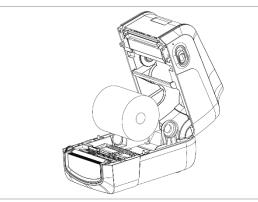


3.4 Loading the Media

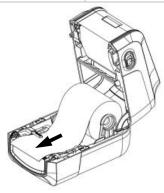
3.4.1 Loading the Roll Labels



1. Press two buttons on printer two sides to lift and open the cover.

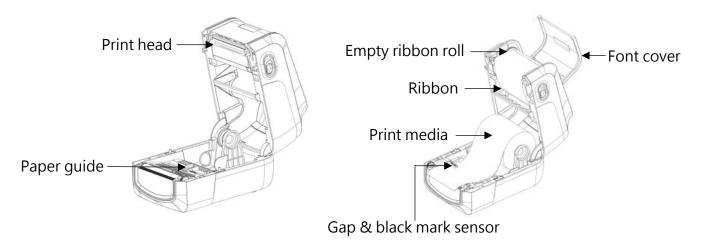


2. Load print media into the printer; adjust the paper guide to be same width of print media.



3. Pull out the print media till it pass gap sensor and cutter (cutter is optional), complete media loading.

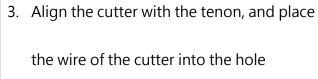
3.4.2 Ribbon and print media loading diagram



3.5 Loading the Cutter









4. When attaching the cutter, take care not to press it on the wire, lock the cutter with the screw, and cover the upper cover.





5. After closing the upper cover, turn the printer upside down, remove a screw located on the bottom cover, and open the bottom cover.



After opening, pull out the wire just put into the hole and insert it into the wafer
 1x10P on the main board.



7. After inserting it, cover the bottom cover and lock the screw.



8. Finish.

3.6 Loading the Peeler





- Align the peeler with the tenon and place the wire of the peeler into the hole.
- 4. When closing the peeler, be careful not to press it on the wire, and lock the peeler with screws.



Turn the printer upside down, remove
 a screw located on the bottom cover,
 and open the bottom cover.



6. After opening, pull out the wire just put into the hole and insert it into the wafer 1x10P on the main board.



7. After inserting it, cover the bottom cover and lock the screw.



8. Finish.

Note: Please clamp the label roll with the fixing tabs and clamp the media with the media guide, so as not to cause the media to roll into the peeler and cause the phenomenon that the media cannot be peeled off.

4. Button Functions

4.1 Regular Button Functions

This printer has one button for feed, pause or cancel errors. There are different functions

in different modes, as shown in the following table:

Button	Printer	Function	Description		
	status				
Feed	Ready	Feed	When the printer is ready (Blue LED ON), press this		
button			button once, and the label will advance to the front of		
			the next label		
Feed	Wait for push	Print next	When the button Demand function is activated, the		
button	button to		printer will stop after printing and wait for the user to		
	print		press this button before printing the next label.		
Feed	Print mode	Pause	When the printer is printing continuously, pressing		
button			the (PAUSE) button will pause printing. The power		
			indicator is blue flashing. Just press the button		
			again, and the print job returns to normal.		
Feed	Error	Cancel error	When the error RED is on, press the (PAUSE) button		
button	occurred		once, the printer will cancel the error and resume		
			printing function, and reprint the label layout when		
			the error occurs.		

4.2 Power-on Utilities

This printer has six power-on functions for setting or testing the printer's hardware. Press these buttons at the same time when the power is turned on, and release the buttons with the light signal to activate these functions.

Follow these steps to enable the boot function:

Event	Description		Веер
0.1544		lights	43
Self-test	A. Power off the printer	00	◄ »)
	B. Make sure the printer is loaded with paper and close the printer cover	0	
	C. Press and hold the FEED button, and turn on the printer power. When	0	
	the ribbon Green solid alone, release the button. At this time, the printer		
	will print a self-test page after turning on the printer.	_	
Enter USB	A. Power off the printer	9	◄ »)
storage	B. Make sure the printer is loaded with paper and close the printer cover	000	
device	C. Press and hold the FEED button and turn on the printer power. When		
function	the comm. Orange solid alone, release the button. At this time, the		
	printer's storage device will appear on the computer.		
Enter dump	A. Power off the printer	<u> </u>	◄ »)
mode	B. Make sure the printer is loaded with paper and close the printer cover	O	
	C. Press and hold the FEED button, then turn on the printer. When the	ŏ	
	online Blue and the error Red are on at the same time, release the FEED		
	button, and the printer is now turning on After the printer, a beep is heard,		
	and the printer enters the dump mode at this time, and it will print out		
	"NOW IN DUMP MODE"		
Skip	A. Power off the printer	0	4)))
AUTO.BAS	B. Press and hold the FEED button and turn on the printer's power. When		
	the error Red solid alone, release the button. At this time, the printer will	ŏ	
	hear two beeps after turning on the printer, and the printer will skip		
	AUTO.BAS program		
Printer	A. Power off the printer	<u> </u>	4))
initialization	B. Press and hold the FEED button and turn on the printer power. When	0000	
	the online Blue solid alone, release the button. At this time, the printer will	ŏ	
	hear five beeps after turning on the printer, and the printer will print the	_	
	meter parameters are restored to the factory default settings		
Ribbon	The machine will automatically detect the status of the ribbon after turning		
inspection	on and in each thermal transfer printing mode.		
nispection	on and in cach thermal transfer printing mode.		

5. PrinterUtility

Printer Utility is an integrated tool software that helps users query printer settings and status, change printer-related settings, and send commands or files to the printer.

5.1 Start the PrinterUtility

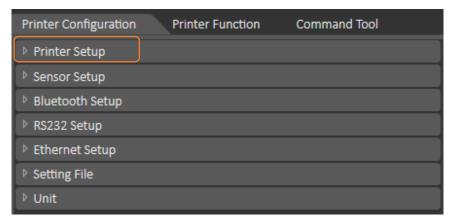
- 1. Please mouse over Printer Utility icon Printer Utility.exe image Double click left mouse button.
- 2. After opening the main screen, you can see the following function items:
- (1) Port Settings (5) Command Tool
- (2) Printer Information (6) Language
- (3) Printer Configuration (7) About
- (4) Printer Function (8) Exit



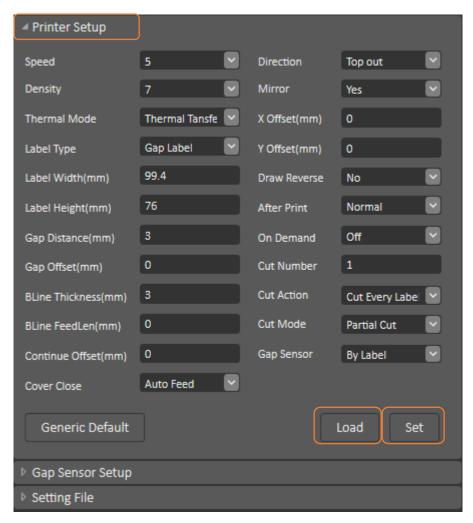
NOTE: If you need more detailed information, please refer to Gainscha official website http://www.gainscha.com.tw/

5.2 Printer Function

1. Click the Printer Configuration and Printer Setup Can open and close the printer general settings screen.



2. Click the Load Button to bring out all printer general setting information through the selected communication interface. Click the Set button to write the setting value to the printer (please execute the reading function before writing).



6. LCD Menu Function for GA-2408T and GA-3406T Series

6.1 Enter the Menu



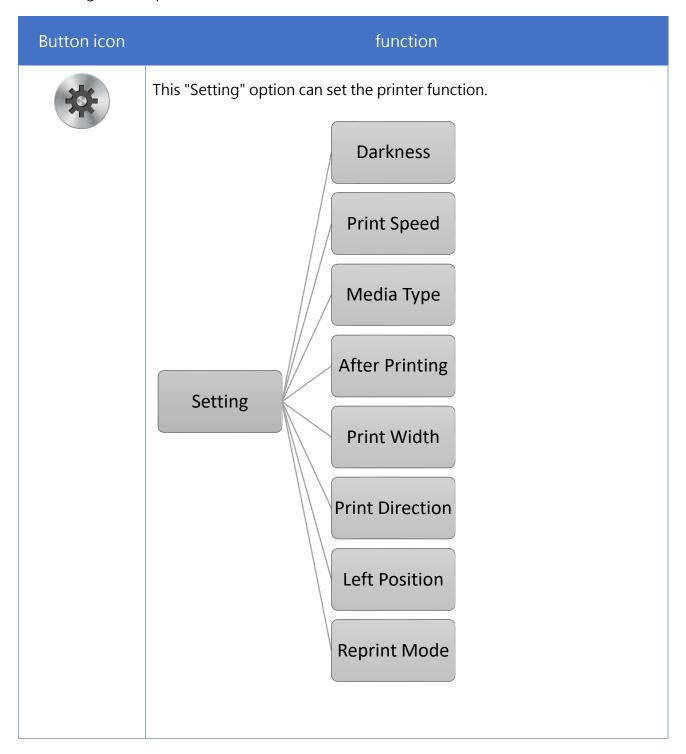
Tools

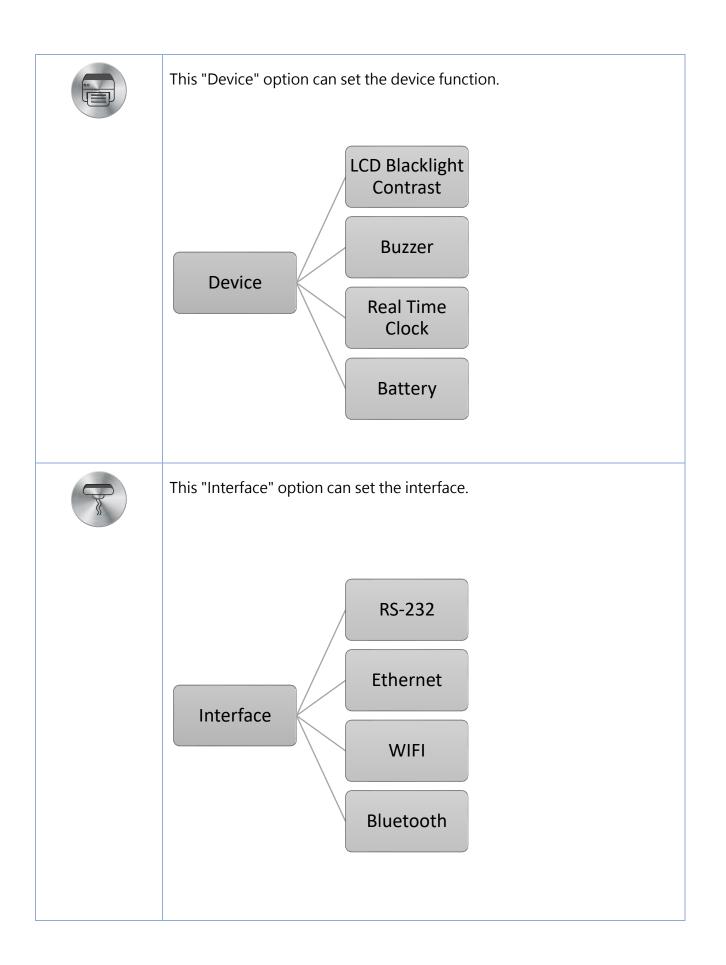
System

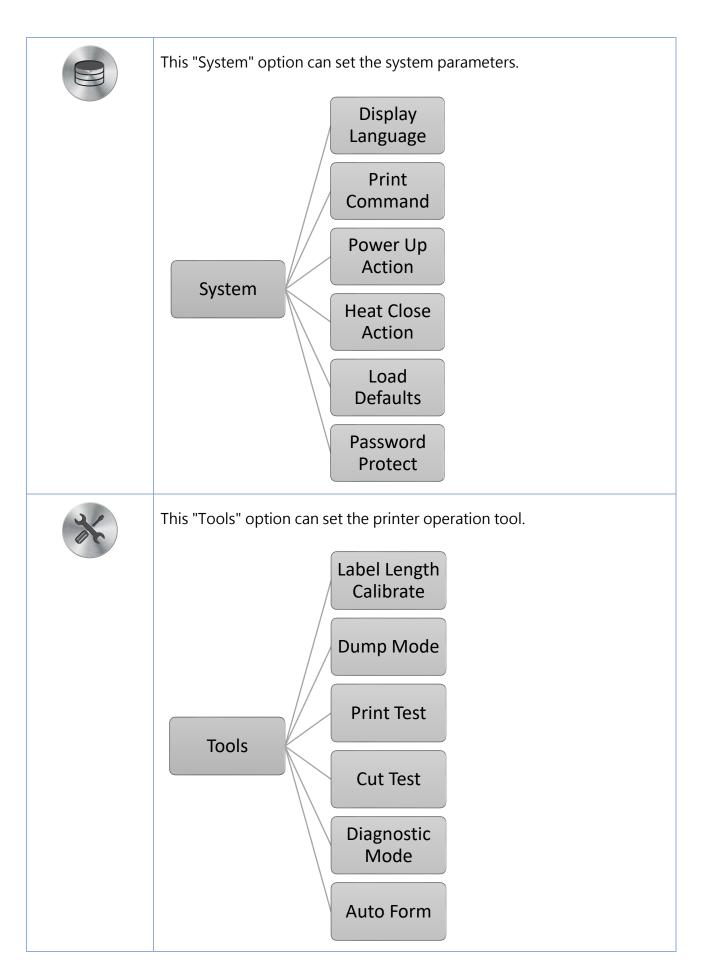
Information

6.2 Menu Overview

There are 6 categories for the menu. You can easy to set the settings of the printer without connecting the computer. Please refer to below for more details.





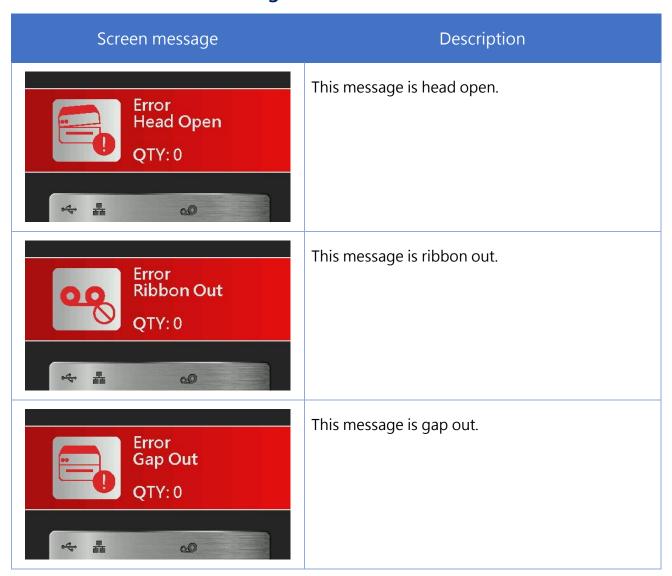


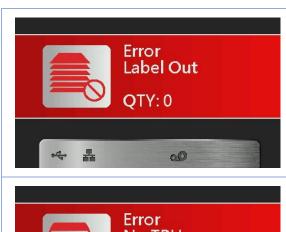


This "Information" option can inquire about the printer information.

Information

6.3 Error and screen message introduction





This message is label out.



This message is no print head.



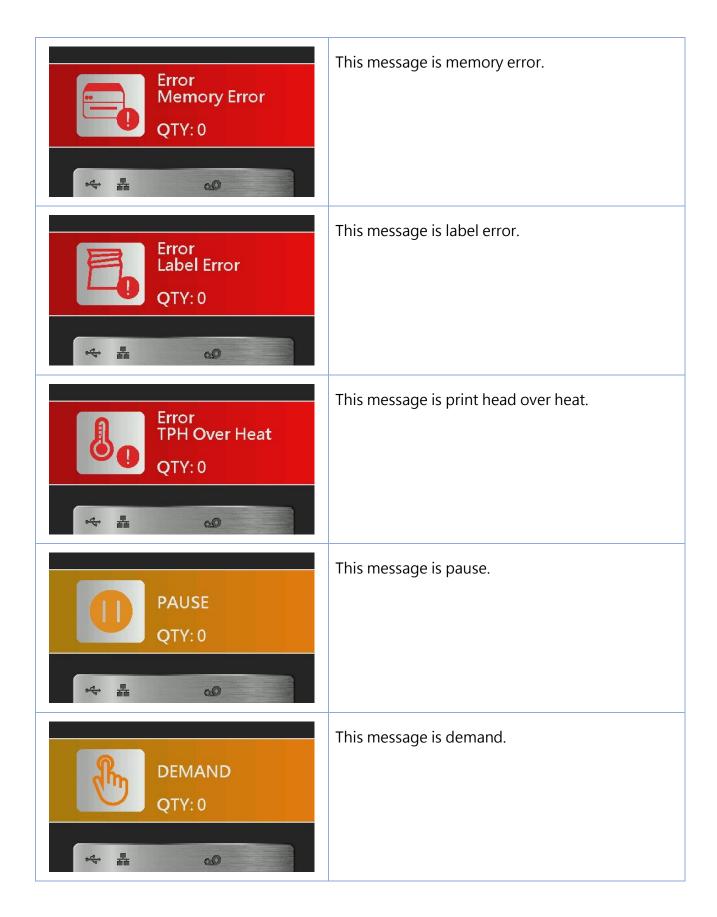
This message is no cutter.



This message is no peeler.



This message is cutter jam.





This message is waiting for take.



This message is printing.

7. Troubleshooting

7.1 Common Problems

The following guide lists the most common problems that may be encountered when operating this bar code printer. If the printer still does not function after all suggested solutions have been invoked, please contact the Customer Service Department of your purchased reseller or distributor for assistance.

Problem	Possible Cause	Recovery Procedure
Power indicator does not illuminate.	The power cord is not properly connected.	Plug the power cord in printer and outlet.Switch the printer on.
Out of ribbon	Out of ribbon.The ribbon installation path is incorrect.	Install new ribbon.Follow the steps for installing the ribbon to reinstall.
Out of paper	 Out of paper. The paper installation path is incorrect. Gap / black mark sensor detection is incorrect. 	 Install new paper. Follow the steps for installing the paper to reinstall. Recalibrate the label sensor.
Paper jam	 Gap / black mark sensor detection is incorrect. The label size is set incorrectly. Label may be blocked inside the printer. 	 Recalibrate the label sensor. Set the correct label size. Cleaning the inside of the printer.
Unable to print	Cable is not well connected to serial or USB interface or parallel port.	 Re-connect cable to interface. Change a new cable. Ribbon and media are not compatible. Verify the ribbon-inked side. Reload the ribbon again. Clean the print head. The print density setting is incorrect. Print head's harness connector is not well connected with printhead. Turn off the printer and plug the connector again.

Poor print quality	 Ribbon and media is loaded incorrectly. Dust or adhesive accumulation on the print head. Print density is not set properly. Printhead element is damaged. Ribbon and media are incompatible. 	 Reload the supply. Clean the print head. Clean the platen roller. Adjust the print density and print speed. Run printer self-test and check the print head test pattern if there is dot missing in the pattern. Change proper ribbon or proper label media. The print head mechanism does not latch the print head properly.
Skip labels when printing The printing position of small label is incorrect	 Label size is not specified properly. Sensor sensitivity is not set properly. The media sensor is covered with dust. Media sensor sensitivity is not set properly. Label size is incorrect. The vertical offset setting in the driver is incorrect. 	 Check if label size is setup correctly. Calibrate the sensor by Auto Gap or Manual Gap options. Clear the GAP/Black mark sensor by blower. Calibrate the sensor sensitivity again. Set the correct label size and gap size. If using the software BarTender,
Missing printing on the left or right side of label Wrinkle problem	 Wrong label size setup. Ribbon installation is incorrect. Media installation is incorrect. 	please set the vertical offset in the driver. Set the correct label size. Please set the suitable density to have good print quality.
Gray line on the blank label Irregular printing	 Print density is incorrect. Media feeding is incorrect. The print head is dirty. The platen roller is dirty. The printer is in Hex Dump mode. 	 Make sure the label guide touch the edge of the media guide. Clean the print head. Clean the platen roller Turn off and on the printer to skip the dump mode.

8. Maintenance

This session presents the clean tools and methods to maintain your printer.

- 1. Please use one of following material to clean the printer.
 - Cotton swab
 - Lint-free cloth
 - Vacuum / Blower brush
 - 100% ethanol
- 2. The cleaning process is described as following

z. The cleaning pro	ocess is described as following,		
Printer Part	Method		
Print Head	Always turn off the printer before cleaning the print head.		
	2. Allow the print head to cool for a minimum of one minute.		
	3. Use a cotton swab and 100% ethanol to clean the print head surface.		
	Print Head		
	Print Head Element Head Cleaner Pen		
Platen Roller	1. Turn the power off.		
	2. Rotate the platen roller and wipe it thoroughly with 100% ethanol and a cotton		
	swab, or lint-free cloth.		
Tear Bar/Peel Bar	Use the lint-free cloth with 100% ethanol to wipe it.		
Sensor	Compressed air or vacuum		
Exterior	Wipe it with water-dampened cloth		
Interior	Brush or vacuum		

NOTE:

- Do not touch printer head by hand. If you touch it careless, please use ethanol to clean it.
- Please use 100% Ethenol.DO NOT use medical alcohol, which may damage the printer head.
- Regularly clean the print head and supply sensors once change a new ribbon to keep printer performance and extend printer life.
- The maximum printing ratio per dot line is 15% for this printer. To print the full web black line, the maximum black line height is limited to 40 dots, which is 5mm for 203 DPI resolution printer and 3.3mm for 300 DPI resolution printer.

9. Revise History

Date	Version	Content
2020/8/10	Ver.1.0.1	Modify chapter 4.2 Power-on Utilities
		Modify GA-2406TM / GA-3405TM renamed to GA-2408TM / GA-
		3406TM
		Delete Extended plate in chapter 1.2.2 Printer Optional Features
		Delete chapter 3.4.3 External Label Roll Mount Installation
		(Option)
		Modify 4.1 Regular Button Function
2021/1/15	Ver.1.0.2	Modify chapter 1.2.1 Printer Standard Features
2021/1/15	Ver.1.0.3	Modify GA-2408TM / GA-3406TM renamed to GA-2408T / GA-
		3406T
2021/1/20	Ver.1.0.4	Modify GA-2406T / GA-3405T renamed to GA-2408T / GA-3406T
		Modify chapter 1.2.1 Printer Standard Features
		Modify chapter 4.1 Regular Button Functions
2021/3/19	Ver.1.0.5	Modify 104 mm (4.09 ") to 104 mm (4.1 ") and 106.7 mm (4.2 ")
		to 108.4 mm (4.27 ")
2021/8/16	Ver.1.0.6	Add warning slogan